



Owners Manual

Skyline - Limited Conditional* Warranty

Skyline Beauty & Spa Products, Inc. ("Skyline") conditionally warrants your pedicure spa (the "Pedicure Spa") in accordance with the terms and conditions set forth below for a period of one (1) year commencing on the original date of shipment of the Pedicure Spa to you. The warranty only applies to the Pedicure Spa's original end-user owner or customer (the "Customer"). This Conditional Warranty is non-transferable and replaces any warranties previously published by Skyline.

If examination of the Pedicure Spa by Skyline during the applicable warranty period shows it to have a defect in material or workmanship, Skyline will, at its option, repair or replace the defective component or part thereof. Further, Skyline may, at its discretion, replace a defective component or part with a refurbished component or part, or may replace the Pedicure Spa with a refurbished pedicure spa. If Skyline elects to replace the Pedicure Spa, the replacement pedicure spa must be comparable in style and size to the Pedicure Spa. The Customer shall bear all charges incurred for the shipment to it of replacement components or parts, or a replacement pedicure spa, and the cost of all labor incurred in repairing defects in the Pedicure Spa or repairing or replacing any of its defective components or parts. The foregoing limited warranty does not apply:

- to the Pedicure Spa, or any components or parts thereof, if subjected to misuse or neglect or if accidentally or intentionally damaged.
- to the Pedicure Spa, or any components or part, if altered or modified in any way.
- to any expenses incurred by the Customer or any third party, including labor or material, during investigation, removal or reinstallation of the Pedicure Spa or any defective components or parts.
- to any damage to or impairment of the Pedicure Spa, or any components or parts thereof, caused by any casualty, including without limitation, accident, fire, wind, floods, acts of nature or attempted theft.
- to any workmanship of a fabricator (other than Skyline) or installer of the Pedicure Spa.
- if damage to pump parts and/or motor parts is due to obstructed plumbing.
- if the Pedicure Spa is removed from its place of initial installation.
- to staining, fading, or discoloration of any portion of the Pedicure Spa caused by water additives or improper water treatment.
- to staining, fading or discoloration of the Pedicure Spa's upholstered seat, armrests or footrests.
- to malfunctions or damage caused by improper installation of the Pedicure Spa, including, but not limited to, failure to meet local, state, or local plumbing, electrical and building codes.
- to damage resulting from a person standing in the Pedicure Spa's basin or other similar stress to that basin.
- to freight damage.
- to damage incurred to the Pedicure Spa while in possession of any party other than Skyline.

This forgoing conditional limited warranty is also conditional upon:

- the Pedicure Spa being installed by a licensed professional in accordance with Skyline's installation instructions.
- the proper use of cleaning and sanitizing solutions in accordance with the instruction labels provided by Skyline. Repeated use of concentrated chlorine or other chemicals will void this limited warranty.
- avoidance of the use of ionic detox machines that submit any metallic part to reverse electroplating; this use will destroy plated parts and void the warranty.
- shipment, if requested, to Skyline of Pedicure Spa parts or components thought to be defective. Parts or components may only be returned if authorized in advance by Skyline. All returns must be freight prepaid.
- determination by Skyline, in its reasonable discretion, that there exists a defect in material or workmanship.

Repair or replacement of any part or component under this Limited Warranty, or furnishing a replacement pedicure spa, shall not extend the duration of the warranty with respect to such repaired or replaced part beyond the stated warranty period. When a part or component is replaced, it will be under warranty for 90 days, or for the remaining life of original warranty, whichever period is greater. Customer agrees by using the Pedicure Spa that:

- THE OBLIGATION OF SKYLINE SHALL NOT EXTEND TO INDIRECT OR CONSEQUENTIAL DAMAGES OR INJURY WHICH MAY RESULT FROM SUCH USE
- that the obligations of Skyline are limited to those set forth herein • this warranty is limited to the original owner/end-user and is non-transferable • Skyline shall not be liable for any other obligations or liabilities, including, but not limited to: obligations or liabilities arising out of breach of contract or warranty, negligence, or other tort or any theory of strict liability with respect to the Pedicure Spa or parts or components thereof or any acts or omissions of Skyline.
- Any assistance Skyline provides to the Customer outside of terms, limitations, or exclusions of this limited warranty will not constitute a waiver of any of the foregoing terms, limitations, or exclusions, nor will such assistance extend or revive the warranty.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, AND ALL SUCH OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS LIMITED WARRANTY. NO DEALER OR OTHER PERSON HAS ANY AUTHORITY TO BIND SKYLINE TO CHANGES OR ADDITIONS TO THIS WARRANTY OR ITS PRODUCTS. ACCORDINGLY, SKYLINE IS NOT RESPONSIBLE FOR ANY SUCH OUTSIDE WARRANTIES OR REPRESENTATIONS. IN NO EVENT SHALL SKYLINE BE LIABLE IN ANY WAY FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES OF ANY NATURE WHATSOEVER, OR FOR ANY AMOUNTS IN EXCESS OF THE SELLING PRICE OF THE PEDICURE SPA OR ANY COMPONENTS OR PARTS THEREOF FOUND TO BE DEFECTIVE. THIS LIMITED WARRANTY GIVES THE CUSTOMER SPECIFIC LEGAL RIGHTS. THE CUSTOMER MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY BY EACH JURISDICTION.

Should your Pedicure Spa require service due to a defect or malfunction, please contact:

Whale Spa – Technical Support
1-866-573-3727 fax: 213-485-8310
email: WhaleSpa@gmail.com

Whale Spa Owner's Manual

Whale Spa:

- Deluxe # 1
- Harmony # 7
- WS 400 Renalta
- WS 500 Acacia
- WS 600
- WS 700
- WS 800
- WS 900
- 55i
- 60i
- WS 65i Lyptus
- WS 75i Alden

Junior Spa:

- Spa I
- Spa II

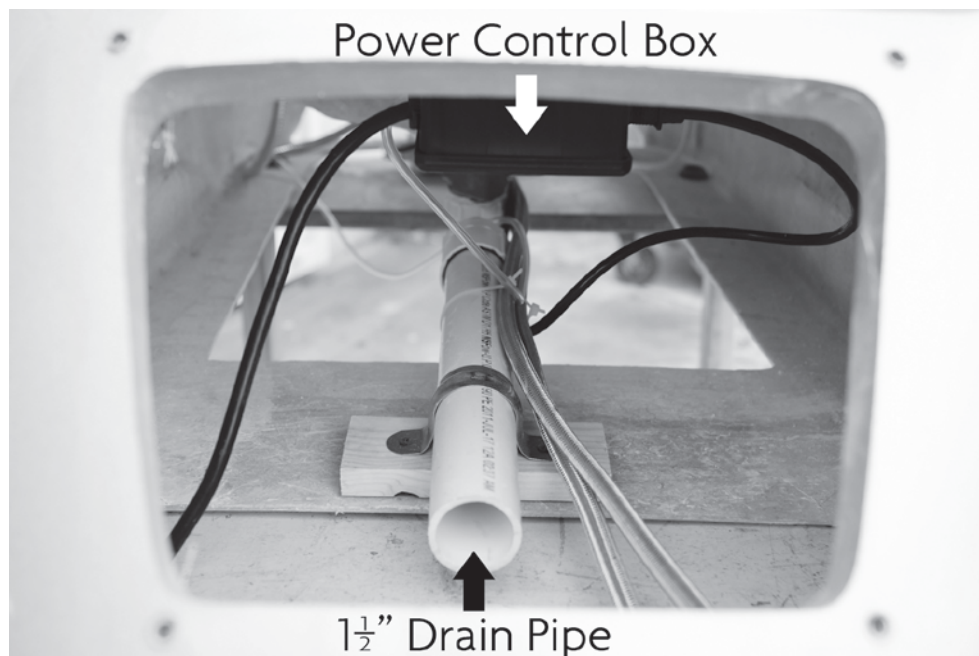
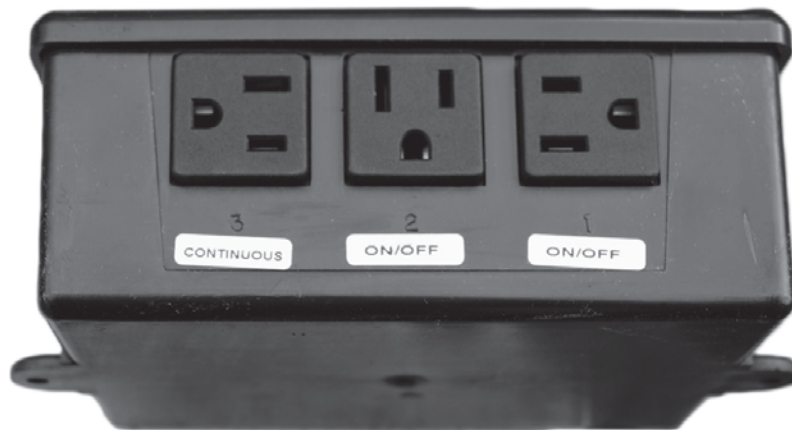


WHALE SPA®



Putting your Whale Spa Pedicure Chair Together

- Step 1. Place the pedicure chair base near the location where it will be installed.
- Step 2. Screw the massage chair on to the base.
- Step 3. Attach the drain pipe to the drain system.
- Step 4. Attach the hot water supply line to the top inlet.
- Step 5. Attach the cold water supply line to the bottom inlet.
- Step 6. Fill the basin with water and check for leaks.
- Step 7. Plug in the power.
- Step 8. Turn on the pipeless motor by pressing the right side air button to make sure it works.
- Step 9. Plug the power from the massage chair to the power control box "Continuous" Socket.



Introduction

The Whale Spa pedicure chairs (herein referred to as pedicure spa) are innovative pedicure spas that have been designed to serve you dependably for many years. Please take time to thoroughly read this entire manual before installation and use. If you have any problems or have questions regarding your pedicure spa, please contact Whale Spa's Technical Support Department at **1-866-573-3727**, Monday through Friday 10 AM to 6 PM PST.

Important Requirements

Whale Spa requires that you contact a local, licensed plumber and licensed electrician to install your new pedicure spa. Installation must be in compliance with all your local and state building codes. Your pedicure spa cannot operate efficiently or safely unless it is provided with adequate electrical power, sufficient water pressure, proper water temperature, and required drainage capabilities. Contact your local building inspector for information and local code compliance procedures that need to be followed when having your pedicure spa installed. Subsequent inspections and approvals that may be required are the responsibility of the purchaser. **(See limited warranty regarding incidental or consequential exclusions – page 2).**

Precautions

- Do not stand in the basin of the pedicure spa!
- Excessive water temperature is dangerous and should be checked before use. Maximum operating water temperature should not exceed 105 F (41 C) and the maximum supply water temperature should not exceed 150 F (66 C).
- Always enter and exit the pedicure spa slowly and carefully.
- Close side arms rests before operating the chair seat movement.
- Never bring or operate any electrical devices into or near the pedicure spa.
- This pedicure spa has a weight capacity of 250 pounds (113.4kg).

Health Risk Warning

Individuals whose feet or legs are inflamed or have open wounds should not be allowed to use the pedicure spa at any time. Nail technicians should advise clients to consult their physician before using the pedicure spa if there is any sign of fungal infection, swelling, fracture, or persistent pain. In some cases diabetics may experience improved circulation in their feet, but should first consult their physician prior to receiving a pedicure. **If the client experiences any pain or discomfort, immediately discontinue the use of the pedicure spa.**

Your client's massage and pedicure spa experience should be pleasant and comfortable.

DANGER

- 1) Never use pins or other metallic fasteners with this appliance.
- 2) Carefully examine the covering before each use.
- 3) Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- 4) Keep Dry – Do not operate in a wet or moist condition.

WARNING

- 1) WARNING: RISK OF ELECTRIC SHOCK; do not permit electric appliances (such as a hair dryer, lamp, telephone, radio, or television) within 1.5M of this pedicure spa.
- 2) CAUTION: Test the ground fault circuit interrupter protecting this appliance periodically in accordance with the manufacturer's instructions.
- 3) Temperatures sufficiently high to cause burns may occur regardless of the control setting.
 - a. Do not use on...
 - Infants
 - Invalids
 - Sleeping or unconscious persons.
 - b. Do not use on...
 - Sensitive skin
 - Person with poor blood circulation.

Note: Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.

- 4) Excessive water temperature is dangerous and should be checked before use. Maximum operating water temperature should not exceed 105 F (41 C) and the maximum supply water temperature should not exceed 150 F (65 C).
- 5) The spa could have a heated surface in the seat back cushion. Persons sensitive to heat must be careful when using the spa.
- 6) Always enter and exit the pedicure spa slowly and carefully.
- 7) **Close side arm rests before operating the chair seat movement.**
- 8) Never bring or operate any electrical devices into or near the pedicure spa.
- 9) This pedicure spa has a weight capacity of 250 pounds.
- 10) Do Not Crush – Avoid sharp folds
- 11) Do not stand on or in appliance.
- 12) Use only while seated.
- 13) Keep children away from extended foot support.
- 14) Connect this appliance to a properly grounded outlet only. See Grounding Instructions within the install manual.

Note: Always verify maximum temperatures with your local & state codes.

Important Installation and Utility Information

Electrical Service:

110V: A 110V, 60 Hz, 15 Amp GFCI protected grounded circuit must be used to supply power to the pedicure spa. (220V if ordered in 220V configuration)

Water Supply:

All plumbing connections must conform to local codes.

Normal water pressure of 30 to 80 PSI is required to correctly fill the basin to the proper level. The hot water supply temperature must not exceed 150 F (65 C). Adjust your hot water heater accordingly. Carefully connect the incoming water supply lines to the appropriate fittings located on the back of the pedicure spa. Shut-off valves are recommended.

Basin capacity: 4.5 US gallons of water per pedicure service.

Backflow Protection Devices for Faucets with Side Spray: Check valves comply with ANSI/ASME A112.18.3M, A112.18.1M, and CSA B125

ANSI/ASME A112.18.3M (Performance Requirements for Backflow Protection Devices and Systems in Plumbing Fixture Fittings) is applicable to plumbing fixture fittings with outlets not protected by an air gap. Included in the possible range of applications are fittings with hose connected outlets, fittings with pullout spout, hand held showers, shampoo fittings and deck-mounted fittings. ASME A112.18.3M is now referenced in ASME A112.18.1M (Plumbing Fixture Fittings) and CSA B125. Check valves are listed to both standards with the Canadian Standards Association, IAPMO and UL.

ANSI - American National Standards Institute

ASME - American Society of Mechanical Engineers

CSA - Canadian Standards Association

IAPMO - International Association of Plumbing and Mechanical Officials

UL - Underwriters Laboratory

The pedicure spa drain must meet local plumbing codes. **Check valve for drain (not provided) must be installed by a licensed plumber.**

Pure-Flo Pipeless Spa Cleaning and Disinfecting Procedure

Always check with your state board for required cleaning and disinfecting procedures. It is extremely important to clean and disinfect your pedicure spa after each pedicure, after the last pedicure of the day, and once a week for overnight cleaning. Regular cleaning will help keep your pedicure spa in good working condition. Proper and continuous cleaning will kill harmful bacteria and germs that can cause infection. To clean your pedicure spa equipped with pipeless technology, follow these easy steps.

After use upon each patron, each pipeless pedicure spa shall be cleaned and disinfected in the following manner:

- (1) All water shall be drained from the spa basin.
- (2) Remove 2 piece inlet housing & impeller.
- (3) Scrub all visible residue from the inlet housing, impeller, inside walls of the basin, and/or other components and the areas behind or under each with a clean brush and liquid soap (labeled as

such on soap product) and water. Rinse with clean water.

(4) Re-insert the properly cleaned inlet housing & impeller.

(5) Refill the basin with clean water and circulate the correct amount (read the label for mixing instructions) of the EPA-registered hospital-liquid disinfectant which the label claims is a bactericide, fungicide, and virucide, through the basin for at least 10 minutes.

(6) Drain, rinse and wipe the basin dry with a clean paper towel.

(7) Record this procedure in the pedicure-cleaning log. The log shall contain the date and time of each cleaning, initials of the person who completed the procedure, and shall indicate that the cleaning was done after a client.

At the end of every day and after performing the procedures provided in subsection (b) (1 through 6) and after the last client, each pipeless pedicure spa shall be cleaned and disinfected in the following manner:

(1) Fill the basin with warm water and detergent (labeled as such on detergent product) and circulate the detergent through the spa system for at least 10 minutes.

(2) Drain the detergent solution and rinse the basin.

(3) Refill the basin with clean water and circulate the correct amount (read the label for mixing instructions) of the EPA-registered hospital-liquid disinfectant which the label claims is a bactericide, fungicide, and virucide, through the basin for at least 10 minutes.

(4) Drain, rinse and wipe the basin dry with a clean paper towel.

(5) Allow the basin to dry completely.

(6) Record this procedure in the pedicure-cleaning log. The log shall contain the date and time of each cleaning, initials of the person who completed the procedure, and shall indicate that the cleaning was done at the end of the day.

At least once each week, after completing the procedures provided in subsection (c) (1 through 3), and the disinfectant solution in each pipe-free pedicure spa shall not be drained and the following procedures shall be followed:

(1) The unit shall be turned off and the disinfecting solution shall be left in the unit undisturbed for 6 to 10 hours.

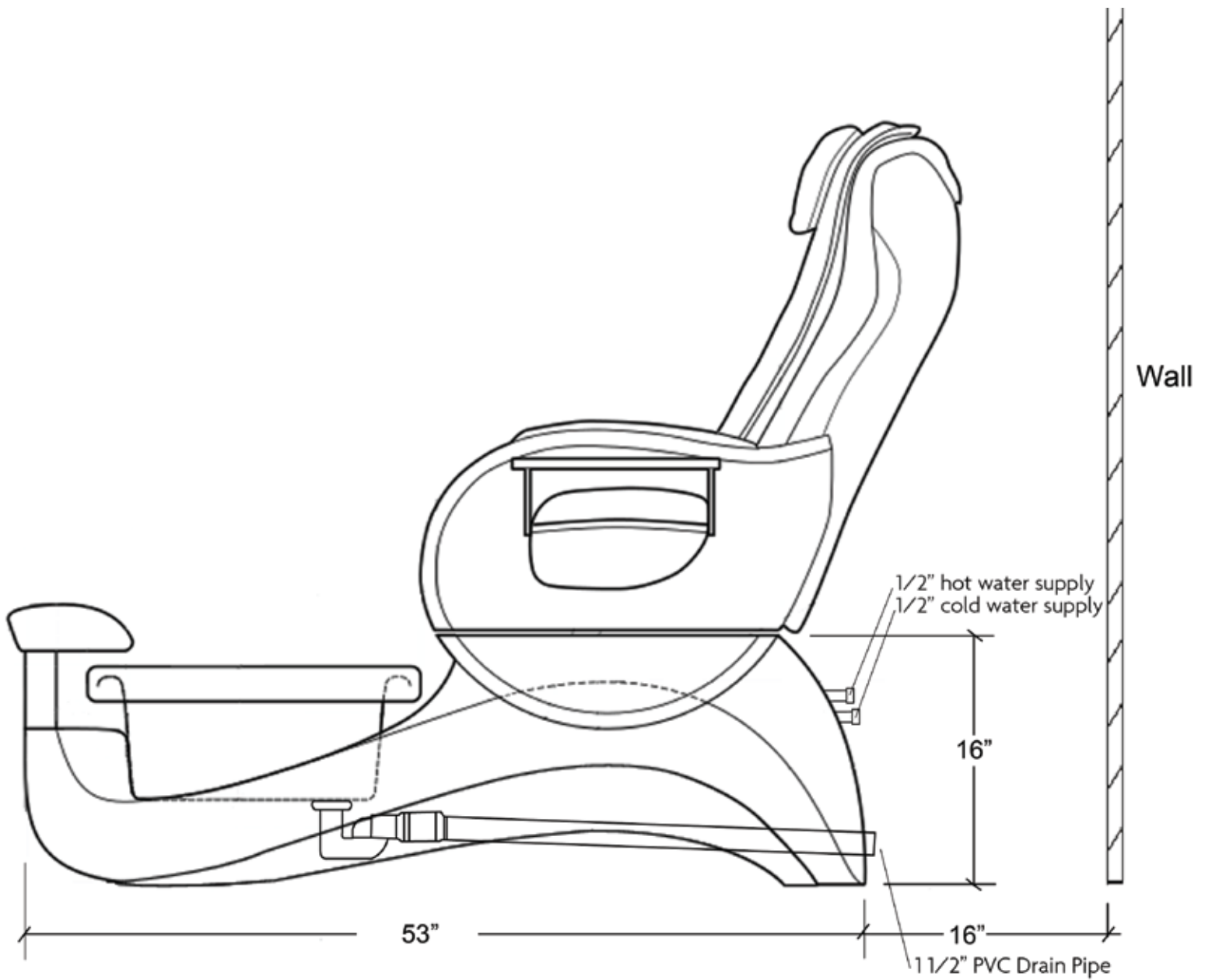
(2) After the disinfectant solution has been sitting between 6 to 10 hours, drain, rinse and wipe the basin dry with a clean paper towel.

(3) Record this procedure in the pedicure-cleaning log. The log shall contain the date and time of each cleaning, initials of the person who completed the procedure, and shall indicate that the cleaning was done weekly.

The pedicure-cleaning log shall be made available upon request by either a patron or a state board representative.

A violation of this section may result in an administrative fine and/or disciplinary action.

CAUTION: Cleaning products that contain abrasives can damage the pedicure spa. Use only non-abrasive products to clean your spa.



INSTALLATION

1. Place the pedicure chair at least 16" from the wall and on a level and stable surface.
2. Hot and cold water supply line fittings are 1/2" and are located at the rear of the unit.
3. Drain can be extended with a 1 1/2" PVC pipe. Use of a floor sink is recommended.
4. The electrical outlet used to supply power to each pedicure chair must be 110V, 60Hz, 15 Amp GFCI protected and grounded.

The installation must comply with federal, state, and local building, electrical, and safety codes, where applicable. Installation must be completed by a licensed plumber. Failure to comply with the above may void the warranty.

DIMENSIONS

Alden 75i – L 53" x W 30" x H 52"	Renalta - L 54" x W 30" x H 54"
Lyptus 65i – L 53" x W 30" x H 52"	Acacia – L 55" x W 29" x H 55"

TROUBLESHOOTING

Troubleshooting Guide for Whale Spa Pedicure Spa's

Base surface

If the surface of the base is discolored

The color has probably been affected because of direct contact with chemicals to the basin. When prolonged exposure to bleach, barbicide, acetone or other strong chemicals, it may affect your pedicure spa base.

Base is damaged.

When the base is cracked during normal use, please send us a picture of the crack and email to Whalespa@gmail.com or call us for assistance. If we shipped it to you cracked, please make a note on the bill of lading and call 1-866-573-3727.

Power Drain Motor

The drain pump does not work.

Check the power source (see if all things are connected, plugs, extension cords, tubes, etc.)

Drain Pump makes noises.

Remove the drain pump from the chair, check to see if there are any particles in the housing of the discharge pump and then remove them.

Drain Pump gets very hot.

Disconnect the power cord.

Drain Pump does not stop.

Check the air tube.

There is a burning smell emanating from discharge pump.

Remove the pump from the chair, check to see if there are any particles in the housing of the discharge pump and then remove them

Drain pump converter box doesn't work

Call local dealer or 1-866-573-3727 for assistance.

Miscellaneous Parts on the Base

Shower Head is cracked

Call local dealer or 1-866-573-3727 for assistance.

Shower stand is cracked.

Call local dealer or 1-866-573-3727 for assistance.

Shower Flex hose is leaking.

Call local dealer or 1-866-573-3727 for assistance.

Faucet controller is off from its position
Call local dealer or 1-866-573-3727 for assistance.

Water is leaking from the cartridge
Call local dealer or 1-866-573-3727 for assistance.

Drain plug is missing.
Pull out the drain plug and see if adjustable screw is attached

On/Off air switch is defective.
Call local dealer or 1-866-573-3727 for assistance.

Whirlpool System

Jet does not go back in its original position.
If you have another chair or happen to have another jet handy, take out the defective one and compare if the jet is broken or damaged. If damaged call local dealer or 1-866-573-3727 for assistance.

Jet does not have pressure.
Turn the jet to have the proper pressure of the whirlpool

Jet is not working at all.
Call local dealer or 1-866-573-3727 for assistance.

Water is leaking when the jets are on.
Check to see where exactly the water is leaking from then call local dealer or 1-866-573-3727 for assistance.

Problems relating to your Whale Spa Pedicure Spa

Massage rollers are not working.
Check the power source and all other connections to ensure that all the plugs are in the right place.

Massage rollers are not working and there's not light on the remote control.
Check the power source and all other connections to ensure that all the plugs are in the right place. Check all fuses on the inside of the chair and the outside. If there is a blown fuse, then just replace with a new fuse. If the fuses are not the cause of the problem then call local dealer or 1-866-573-3727 for assistance.

Massage rollers are not working but the remote is lit.
Check if the timer is functional. Then press time and set it on 5 minutes, then press kneading or tapping. If the timer is not working, then call local dealer or 1-866-573-3727 for assistance.

Massage rollers work but do not go up or down.
Check the limited sensor switches and check if the wires are properly attached on the limited sensor switches. Last but not least, check if the AC-Motor belt is in the proper position.

Massage rollers go up and down but no kneading or tapping.
Check if the DC-Motor belt is in its position. IF the belt is in its position, then spin the DC motor Pulley manually to get it started. If the belt is off from its position, then place the belt in its original

position.

Massage rollers are not Kneading or tapping
Call local dealer or 1-866-573-3727 for assistance.

Chair does not recline.

Check if the safety pin is inserted properly. If you have more than one of the same pedicure spas, then replace the remote for recliner. If the remote for recliner did not solve the problem, then replace the control box. If that did not work, then replace the control box. If all else fails call local dealer or 1-866-573-3727 for assistance.

Chair does not go backward or forward

Check if the safety pin is inserted properly. If you have more than one of the same pedicure spas, then replace the remote for recliner. If the remote for recliner did not solve the problem, then replace the control box. If that did not work, then replace the control box. If all else fails call local dealer or 1-866-573-3727 for assistance.

Remote control doesn't work

Call local dealer or 1-866-573-3727 for assistance.

You hear noises from the massage rollers.

Apply lubrication on the massage rollers.

PU Leather is damaged.

Email the damaged area to Whalespa@gmail.com and we will get back to you for further assistance.



www.WhaleSpa.net